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| Meeting | Health, Housing and Adult Social Care Policy and Scrutiny Committee |
| Date | 15 November 2017 |
| Present | Councillors Cullwick (Vice-Chair, in the chair), Richardson (from 6pm - during minute item 34), Cannon, Mason, Warters, Pavlovic and Douglas (Substituting for Cllr Doughty) |
| Apologies | Councillor Doughty |

31. Declarations of Interest

Members were asked to declare any personal interests not included on the Register of Interests, any prejudicial interests or any disclosable pecuniary interests which they had in respect of business on the agenda.

In addition to the interests listed within the agenda pack, Cllr Cullwick declared that he was receiving ongoing treatment at York Hospital and Cllr Mason declared a prejudicial interest in the item on Urgent Care Resilience Plans (Minute item 36) and explained he would not take part in this item.

32. Minutes

One amendment to the minutes of the Health, Housing and Adult Social Care Policy and Scrutiny Committee meeting of 13 September was received: the addition of Cllr Cullwick to the list of councillors who were present at the meeting.

Resolved: That the minutes of the meeting held on 13 September 2017 be approved and signed by the Chair as a correct record, with the above amendment.

33. Public Participation

It was reported that there had been no registrations to speak under the council's scheme of public participation.

34. Housing Review Account Business Plan

The committee were given sight of the Council's revised Housing Revenue Account (HRA) Business Plan. The Chair reminded members that the plan was, at this stage, for information only but that there had been a commitment made to bring it back for the committee's input prior to the next review. Highlights from the plan included a change in the council's approach to rent-setting and the announcement of a development fund to increase and improve the city's affordable housing stock.

During the committee's discussion of the report, the following issues were covered:

- The ongoing review and restructure of housing services including investment in a new IT system to increase the range of online services.
- The ongoing programme of maintenance and repair work to social housing and the ways in which resident feedback was collected and used in service delivery.
- The housing need in the city, especially with regard to affordable housing, the way in which affordability is calculated within policy and services, and how the new development fund would be used.
- The need for secure and "moving-on" accommodation, especially with regards to reducing the number of people with learning disabilities being housed out of area.
- The mechanics of the Right to Buy scheme and how estimates had been calculated within the business plan.
- The impact on York of national policy initiatives.

Resolved: To note the content of the report and to request prior sight of future reviews of the HRA Business Plan for their input.

Reason: To stay updated on the council's priorities for the housing revenue account for the next 5 years and to its commitment to continue to invest in the council's existing stock, local communities and build new much needed social rented housing.

35. Healthwatch York Six Monthly Review

Sarah Armstrong, Chief Executive of York CVS, presented a report on the recent work of Healthwatch York. Highlights included:

- The Making A Difference awards which celebrated a diverse range of health practitioners and services voted for by the public.
- An evaluation of Healthwatch conducted by York St John University which considered public and professional awareness of the services Healthwatch delivered.
- An event to look at Co-production and how it could be used within and between organisations to encourage better working practices.
- New approaches to funding printed materials, including a mental health and wellbeing guide and a dementia awareness leaflet.

A short film was shown, available online at the following address: <https://youtu.be/H-KSBU5Jg>. Members of the committee considered ways of promoting Healthwatch and discussed future areas of work including dental surveys and issues relating to social welfare reform.

Resolved: To receive and note the report from Healthwatch.

Reason: To update members on the performance of Healthwatch York over the past six months.

36. Urgent Care Resilience Plans 2017-18

Jenny Hey, the Deputy Chief Operating Officer for York Teaching Hospital NHS Foundation Trust, presented a report from the hospital on the Winter Plan 2017-18 and associated key drivers and risks. The Council's Assistant Director for Adult Social Care was also in attendance to take questions, along with the Joint Medical Director of the Vale of York Clinical Commissioning Group. Members were informed that: arrangements differed from previous years and 9 key standards were now used to assess working practices; York ranked highly in navigating patients from the emergency department into appropriate departments; importance was placed on managing a 7-day discharge programme including the recruitment of a discharge co-ordinator and a new programme of 7-day social care coverage was due to start; more work was required to offer timely mental health support to reduce the pressure on the emergency department; and work was ongoing to support nursing homes to reduce their hospital admissions.

The committee discussed the report including the following issues:

- Staff recruitment and retention including the use of agency staff and social care provision.
- Community-based and preventative work (including self-care) that helped to reduce the pressure on the hospital and winter emergency services.
- Signposting of patients within the health sector including to pharmacists and other out-of-hospital services.
- Arrangements for increased patient numbers over the winter months including anticipated bed occupancy.

Resolved: To note the content of the report and presentation.

Reason: To make Members aware of Urgent Care and Whole System Resilience Plans 2017/18

37. Future Focus Update Report

Members considered a report on the progress of the Adult Social Care Transformation Programme “Future Focus”. The Assistant Director for Adult Social Care, and the Strategic Support Manager for Adults and Public Health were in attendance to provide further information and answer questions.

It was explained that developing the new model had included working with external partners to consider more effective ways of delivering changes driven by the Care Act and addressing issues including reduced budgets, longer waiting lists, and increasing demands on services. The value of community services had been considered as a way of getting qualified social carers to those who needed them as efficiently as possible and a focus of the model was in encouraging and supporting independence following stays in hospital by re-profiling packages of care towards care delivered in the community. Members were informed of a successful pilot project in which people on the waiting list for social care had met with social care workers to establish what support was required and whether this could be delivered through alternative services. Following consultation and events held with staff to look at current processes, a number of actions had been identified for immediate implementation along with a bigger piece of work to follow in future years.

In response to questions it was explained that the plan identified savings to be made and that the model aimed to promote a multi-agency approach building on existing best practice in a more co-ordinated way.

Resolved: That the report be noted

Reason: To inform members about the progress of the Adult Social Care Transformation Programme 'Future Focus'.

38. Work Plan

Members considered the Committee's work plan for the municipal year. An explanation was provided of the procedure following the motion regarding homelessness which was passed at Council on 26 October 2017. An update on this would be provided at the meeting of the Committee on 12 December 2017.

Resolved: To note the Committee's work plan for the municipal year.

Reason: To keep the Committee's work plan updated

Cllr Cullwick, Chair

[The meeting started at 5.30 pm and finished at 8.00 pm].

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